Quality Context: Technical and Quality Manager

About Quality Context:

Quality Context has an exciting opportunity for an experienced Technical and Quality Manager to join a fast paced, family run quality consultancy and contract GMP laboratory based in the north of England.

We are looking for a driven, ambitious, enthusiastic and hardworking individual to join the consultancy team delivering quality and compliance projects and audits to clients across the world.

The overall aim at Quality Context is for us to help our clients achieve regulatory compliance, minimise risks and to save money. We work hard to ensure that patient safety is at the forefront of all that we do and we do this with a loyal, trustworthy and committed team.

The Opportunity:

The consultancy team provide quality and compliance advice and support to pharmaceutical and healthcare clients across the globe. We are looking for an experienced Technical and Quality Manager with quality management, compliance project implementation and auditing skills to join our team of pharmaceutical quality professionals. We are looking for someone who is confident, positive, enthusiastic and hardworking. We want someone who likes providing excellent customer service, feels at ease with clients and likes dealing with multiple projects in a challenging and busy company.

You will have proven experience in the design and implementation of quality management systems, management of compliance initiatives, GxP auditing and experience of managing clients and their requirements. You should also have impeccable written and communication skills, including experience of writing comprehensive technical and quality compliance documentation.

The role has considerable scope for the successful candidate to acquire new skills and experience in a fast moving business. We guarantee this role will be interesting, challenging and rewarding for the right candidate.

Roles and Responsibilities:

- Reporting to the Head of the Consultancy. Day-to-day liaison will be with the Senior Technical and Quality Manager and Programme Managers.
- Considerable amount of national and international travel.
- Managing and delivering quality and compliance projects for clients on a project by project basis or on a regular retainer.
- Managing client audits and client audit programmes.
- Drafting and distributing audit agendas; requesting and analysing pre-audit documentation.
- Conducting site audits and gap analyses, writing detailed audit reports and corrective/preventive action plans; management of any associated CAPA.

- Adhering to internal and external client procedures in delivery of audit milestones.
- Considering new opportunities and growing the current client base.

Key Skills and Experiences Required:

- Experience of working in a pharmaceutical environment.
- Experience of conducting GxP audits.
- Experience of building and managing client relationships.
- Strong communication skills, specifically with internal colleagues to establish sound and positive relationships.
- Organisational skills with the ability to prioritise, multi-task and manage adhoc tasks which may fall outside your role.
- Problem solving and negotiating skills.
- Excellent attention to detail.
- Ability to work under pressure and meet deadlines whilst showing attention to detail.
- Passionate about GxP quality and compliance.

Preferable Skills and Experiences:

- Lead auditor qualified.
- Experience conducting client and supplier audits.
- Experience of delivering training.
- Experience of managing budgets and general project finances.
- Experience of business development, networking.

The Offer:

Your main place of work will be out of the office, working at client sites and audit sites in the UK and overseas. Your place of work during other times will be agreed and set out in your contract through discussion and negotiation, taking into account we are a close knit company that wants to encourage team working and knowledge-sharing. At a minimum, we would expect successful candidates to attend in person relevant client meetings at the office, monthly Consultancy Team Meetings and quarterly company-wide Strategy Updates.

In addition to this, we can also offer you:

- 25 days annual leave, plus bank holidays.
- Contributory company pension.
- Flexible working between 7am and 8pm (core hours 12-3pm).
- Free car parking on site.
- Childcare vouchers.
- Open office working – new office refurbished in 2016.

About You and Our Values:

You will be hardworking and willing to roll up your sleeves for Quality Context. We are looking for someone who we can trust to deliver in their role and who will put the effort in to contribute and support to the growth of the overall business. We are not hierarchical and we like people to be passionate about what they are doing and that they understand what being part of a team is – both in the department they work in but overall too.

You should want to engage with your colleagues, get to know and care about them, build relationships and be happy to help others as you expect them to help you. You should enjoy working in an open office and being part of company-wide meetings where information is shared about future plans and growth.

How to Apply:

If this sounds interesting, the role suits your skills and experience, your values are aligned with ours and this sounds like your potential next step, please get in touch.

Please send your CV and a covering email including why you think you are suitable for this role, both in terms of the skills and experience and the values that we have identified too. Please also note your salary expectations and write to recruitment@qualitycontext.com.