

Quality Context: Technical Manager

The Opportunity:

We have an exciting opportunity for an experienced Technical Manager to join our team of pharmaceutical professionals to work in our Technical Services team. We are looking for someone who is confident, positive, enthusiastic and hardworking. We want someone who likes providing excellent customer service and feels at ease with clients and likes dealing with multiple projects in a challenging and busy company.

You will have proven experience working within a GxP environment and experience of managing client requirements. You should also have impeccable written and communication skills, including experience of generating GxP documentation, standard operating procedures, training materials and audit reports.

Since being founded in 2009, the company has grown rapidly and due to its ongoing success, we are looking to expand our team further and for the right person to help us to continue to deliver expert quality solutions to pharmaceutical and healthcare businesses. Quality Context offers support and guidance by providing the following services:

- Analytical Services
- Importation and Secondary Packaging
- Audit Solutions
- Technical Solutions

The role has considerable scope for the successful candidate to acquire new skills and experience in a fast moving business. We guarantee this role will be interesting, challenging and rewarding for the right candidate.

The role will involve:

- Reporting to the Director of Technical Services with day-to-day liaison with the Technical Services team and frequent liaison with the Director of Operations, Finance Manager and the Managing Director.
- Ensuring that client work is performed in line with legislative requirements and guidance, together with client specific requests or methodologies.
- Closely monitoring and tracking project budgets and resource on a regular basis to ensure that consultancy projects are delivered within the financial perimeters.
- Managing the prioritisation and delivery of project activities through close monitoring and tracking of project and client deadlines.
- Preparing for, attending and following up on business development meetings, seminars and conferences with prospective clients to grow the current client base.
- National and international travel to client sites.
- Performing GxP audits and writing detailed audit reports and corrective/preventive action plans; management of any associated CAPA.

Key Skills And Experiences Required:

- Effective interpersonal skills and strong communication talent in order to establish sound relationships with colleagues, key partners and clients.
- Ability to translate scientific terminology into everyday language.
- Methodical with the ability to follow procedures accurately.
- Organisational skills with the ability to prioritise.
- Ability to work under pressure and meet deadlines whilst showing attention to detail.

Preferable Skills And Experiences Required:

- Experience in delivering training, managing finances and business development.
- Hosting and leading regulatory inspections.
- Lead auditor training and experience in conducting GxP audits.
- Previous experience acting as a Responsible Person for Good Distribution Practice.

The Offer:

You will not be expected to be a frequent visitor to the office in Sheffield but we do ask that you spend a minimum of 2 days a week on site when you are not travelling. The rest of your work can be carried out at home. You will enjoy a good salary depending on experience and a company contributory pension.

- Full time 37.5 hours.
- Negotiable dependent upon experience.
- 25 days annual leave plus bank holidays.
- Contributory Company Pension.

About Us

We are a fast moving, networked and ambitious company. We work hard individually and as a team. Our clients are important along with the work that we do for them, but we like to have fun. We raise money for the Sheffield Children's Hospital because we care. We set out to walk 75KM because it sounded like a challenge and we enjoy socialising together.

If this sounds interesting and sounds like your potential next step. Please get in touch.

How to Apply

Please send your CV and a covering email including your salary expectations to recruitment@qualitycontext.com. Please set out in your covering email why you would be suited to this role and your expectations of salary and package.